



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
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SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 569/2024

In the matter of:

Mohd Zuned

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. H.S. Sohal, Member

Appearance:

1. Ms. Sakshi Sharma, Counsel of the complainant
2. Mr. R. S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 04th March, 2025

Date of Order: 06th March, 2025

Order Pronounced By:- Mr. H.S. Sohal, Member

for BPL
Attested True Copy

Secretary
CGRF (BYPL)

Attested True Copy

Attested True Copy

CGRF (BYPL)
Secretary

1. The brief fact of the case giving rise to this grievance is that the complainant applied for new electricity connection vide request no. 8007082858 at premises no. H.No. 1022, Common Stairs, Khasra no. 224, Gali no.8, Chahuhan Banger, Delhi-110053 which was rejected by OP on grounds of wiring incomplete and unsafe.

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2. The respondent in reply briefly stated that the present complaint has been filed by the complainant seeking single new DX connection for common stairs at H.No. 1022, common use stairs, right Khasra no. 224, Gali no. 8, R.K. Marg. Chauhan Bangar, Delhi-110053. The application of the complainant was rejected on the grounds that neither the common wiring nor common wiring point found at site. Total ten electricity connections already exist at site and NOC's from other floor owners are required. Also building structure is G+5.
3. Counsel for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that staircase is having common wiring and common wiring point and the complainant is the owner of the entire building therefore there is no need of filing NOC of other occupants.
4. Heard arguments of both the parties at length.
5. Later, the complainant filed NOC's from all the connection holders in the building.
6. From the narration of facts and material placed before us we find that OP has objected that the complainant in his rejoinder has admitted that he is the owner of the building and later filed NOC from all the connection holders in the building. We feel even if the owner of the property is single or different owners for different portions, then also the connection of common stairs cannot be denied. Regarding the other objection of OP related to height of the building, there is no specific rules denying connection in common stair case area even if the building height is more than 15 meters. Therefore, we don't find any substance in the objections of OP and denying connection to the

*for
Ashwani*
Attested True Copy

**Se ~~Secretary~~
CCGRC BYPL** complainant for common stair case.

Complaint No. 569/2024

7. Since the complainant has fulfilled the requirement of the OP by filing NOC of the other owners/registered consumers of the applied building, thus no objection of OP remains pending for release of the new connection to the complainant. Therefore, OP should release the new electricity connection as applied for by the complainant.

ORDER

The complaint is allowed. OP is directed to release the new electricity to the complainant as applied for by the complainant vide application no. 8007082858 S/ 8007098928 H. No. 1022, common stairs, Khasra no. 2224, Gali no. 1222, common stairs, extension, Laxmi Banger, Delhi - 110053 after completion of other commercial formalities as per Nagar, Delhi-110092 Chauhan after completion of other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

for Attested True Copy Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

Secretary
CGRF (BYPL)

(H.S.SOHAL)
MEMBER

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH.)

(P.K. SINGH)
CHAIRMAN
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